**Formal letter of complaint**

Victoriei street

Bucharest, Romania

15th of January 2022

Customer Services

Ms. Antonescu Daria

Dacia Boulevard

Bucharest, Romania

Dear Ms. Antonescu Daria,

My name is Pop Maria and I am writing this letter to complain to you about the poor service provided by your company. The network you have provided was not working properly and it always caused a fluctuation, which resulted in dropping the network.

Since I am a hard working person and most of my work is remote, I am not able to finish my work because of this upsetting network issue. I have raised the complaint for the same reason a lot of times by calling you customer representative, but there has been no solution provided.

I request to please resolve my issue as soon as possible or else I will have to stop using your service with an unsatisfactory note and because of this inconvenience, I am not going to pay for your service unless the problem is resolved.

Yours sincerely,

Maria Pop